



DEPARTMENT OF THE ARMY
UNITED STATES ARMY EUROPE REGIONAL MEDICAL COMMAND
UNIT 29421
APO AE 09136-9421

Office of the Commander

September 18, 2013

Dear Sir:

You are receiving this letter because your medical records indicate that one of your previous prostate cancer screening tests was done in error. We sincerely apologize for the inconvenience and anxiety that may be caused by this notification.

Military Medical Treatment Facilities in Germany, Italy, Belgium, Kosovo and CENTCOM recently conducted a review of laboratory tests related to prostate screenings conducted between August 2009 and May of 2012. During this period of time, your medical records indicate that your healthcare provider intended to screen you for prostate cancer. We have determined, however, that the proper screening test was not done. Please be assured that actions have been taken to correct this error so it will not happen again.

A conversation with your current healthcare provider is the very best way to determine whether a repeat screening is appropriate for you. We encourage a follow up with your primary care provider to discuss these issues, and that you consider sharing this letter with him/her during that visit.

If you have access to a primary care provider at a military treatment facility, please bring this issue to their attention and discuss next steps appropriate for your situation. If you no longer receive care at a DoD military treatment facility in the continental United States or overseas and have questions, you may call the Europe Regional Medical Command (ERMC) or stateside PSA Advice Lines (see contact information below). If you choose to call the ERMC PSA Advice Line, you will reach an automated voice mailbox which will collect your contact information and record your questions. You should receive a response within two business days.

Again, we apologize for any inconvenience or anxiety caused by this notification. Our primary goal continues to be providing our patients with the best medical care possible and ensuring that this care is focused on our patients' needs. Serving to Heal ... Honored to Serve.

ERMC PSA Advice Line: within Germany 06371-9464-8889; from United States 011-49-6371-9464-8889; DSN (314) 590-8889.

Stateside PSA Advice Line (Wounded Soldier Family Hotline): (800) 984-8523; DSN: (312) 421-3700.

PSA Email Advice Connection: usarmy.landstuhl.medcom-ermc.list.psa-advice@mail.mil or via a link on the U.S. Army Medicine Website at www.armymedicine.army.mil.

JOHN P. COLLINS
Colonel, MS
Commanding